

COVID-19 COVER

COVID-19 INFORMATION Non-contractual document



Campez Couvert

GENERAL PRINCIPLE



WE COVER :

INDIVIDUALLY COVID-19 AS AN ILLNESS, SERIOUS ILLNESS OR CAUSE OF DEATH, AND THIS FOR ALL GUARANTEES, WHETHER INSURANCE OR ASSISTANCE.



Exception :

We will not cover the customer in case of illness if he goes to a not recommended country by his government.



WE DON'T COVER :

ANY MASS RISK OF OUR POLICIES.

THIS IS A PRINCIPLE OF INSURANCE AND ALLOWS TO PROTECT OUR COMPANY AND OUR PARTNERS.

IN THIS CONTEXT, WILL BE SYSTEMATICALLY EXCLUDED THE CONSEQUENCES OF A RESTRICTION TO FREEDOM OF MOVEMENT (CLOSURE OF BORDERS, HEALTH EMERGENCY STATE, GENERALIZED QUARANTINE AND CONTAINMENT ...).

WHAT IS CONTACT CASE ?



People with Covid-19 symptoms (confirmed symptoms by a medical opinion) and people identified as having been in high risk contact with an infected person, **EXCLUSIONS** : People who dont have Covid-19 symptoms and dont have a prescription. Once informed of its « contact case » situation by doctor, by the health insurance services or by the ARS (agency regional health), the «contact person » must make an appointment at a screening location practicing the Covid test. The doctor or the Health Insurance teams will tell him the address of the laboratory.

EXAMPLES OF SUPPORTED CASES



I'm in
in quarantine
because of COVID-19
(Positive test)



I want
to cancel my trip because i'm sick
of Covid-19
(hospitalization)



I want
want to cancel my trip because
a family member (according to
definition) is sick of Covid-19
(hospitalization)



I want
to cancel my trip because i'm
contact case and I have to isolate
myself and take a Covid-19 test
(PCR)



I want
to cancel my trip because i'm
contact case and I'm waiting for
my Covid-19 test (PCR) results



I want
to cancel my trip because i'm sick
and my doctor confirmed I'm not
able to travel and he suspects a
covid-19 sickness



I want
to cancel my trip because i'm sick
of covid-19 (positive test)



I want
to cancel because a close friend of
family is seriously ill of covid-19
(positive test)



I want
to cancel my trip because i'm
requisitioned by the authorities in
the fight against COVID



After sickness or contact case,
I will arrive at my place of stay with
two days late (or more)



Cancellation for denied
boarding following temperature
measurement

EXAMPLES OF UNSUPPORTED CASES



Closure
of borders



Health emergency
state



Generalized quarantine
and containment



Case of sickness if you travel
in a country strongly advised
against by your government



Administrative closure
of the establishment