

SALES TERMS AND CONDITIONS in English

According to the country and the establishment

Camping l'île de Kernodet ***

19 route de la Turballe "Longue Haleine" 44350 SAINT MOLF - contact@camping-iledekernodet.com - www.camping-iledekernodet.com

SARL au capital de 10 000 € - RCS 828 309 120 00016 - TVA Intra. FR93 828 309 120 - Tel 02 40 62 55 62

Article 1 - Sales Terms and Conditions

The present sales terms and conditions rule all the stays sold on the website www.camping-iledekernodet.com. They are included in the contract binding the establishment and the customers.

The client agrees to acknowledge these terms and conditions prior to any booking request for a stay concerning himself and any other person enjoying the stay.

According to the law in force, the present terms and conditions are available for the client for information only and prior to any contract for holiday purchase. The terms and conditions are available on written request to the establishment office.

Article 2 - Booking conditions

2.1 Price and payment

All prices are given in Euros, including VAT. The client's attention is drawn to the fact that the tourist tax is not included in the price.

Camping pitches booking requests: Pitches booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees. Remember to bring an European and French plug.

Rented accommodations booking requests: Rented accommodations booking requests are nominative and nontransferable. Each mobile home is rented for a given number of people. The lease is only effective after the establishment agreed and has received the deposit and the administration fees. A 30% deposit is required upon booking (unless it takes place within 30 days preceding the stay, in which case the entire stay will be claimed), the balance will be settled in full on 30 days before the date of arrival.

Should you have any delay on the day of arrival and don't warn the establishment, the accommodation will be available **12 hours** after the arrival date mentioned on the lease. After this time limit and without written message, the booking will be cancelled and the deposit will remain acquired for the establishment.

2.2 Changing your booking request

No discount will be granted for late arrivals and/or early departures.

2.3 Insurance Cancellations

It is recommended to sign an insurance cancellation. The insurance premium must be entirely paid to the reservation of the stay and is not refundable.

in case of disaster, you have to inform the company in 5 days following the disaster (2 days in case of theft)

*By internet : <http://www.campez-couvert.com/disasters>

*By email : sinistre@campez-couvert.com

*By fax : 09.72.28.76.92

*By mail : Gritchen Affinity - Sinister Department - BP 66048 - 18000 Bourges

The general conditions of complete cancellations are available on simple request, available for consultation on line on our web site and on <http://campez-couvert.com>

No refund will be made if the insurance cancellation is not signed.

WITHOUT INSURANCE, all the paid sums remains acquired in the campsite.

2.4 Withdrawals

The legal dispositions related to withdrawals on on-line sales do not apply to tourist services (article L.121-20-4 from the French Code de la consommation).

For any on-line booking, customers will have no right of withdrawal.

Article 3 - During your stay

3.1 Arrivals and departures

In rented accommodations : arrivals from **16 p.m.** and departures **between 8.30 a.m. and 10 a.m.. Free day of arrival except July and August. In July and August arrival and departure only Saturday.**

Camping pitches : arrivals from **15 p.m.** and departures before **12 a.m.. Free day of arrival.**

3.2 Guarantee

A **€300 guarantee** will be deposit on your arrival, as well as another **€40** for cleaning. They will be given back on your departure during the reception opening hours and after inventory of fixtures, or at most one week after your stay. Any damage will be invoiced and added to the price of the stay as well as the cleaning fees if the accommodation is not perfectly clean when you leave. If you cannot attend the inventory of fixtures, your guarantee will be sent back by post.

3.3 Departures

Any delay for giving back the key and leaving the pitch **after 10 a.m., or after 12 a.m.** for camping pitch, will be invoiced one extra night. Should your stay be extended, you must warn the establishment **at least 24 hours before** the departure date set previously.

3.4 Animals

Only dogs that are less than 10 kgs are authorized on the premises, limited to one dog per rent. The dog cannot stay alone in rented accommodations

3.5 Policies and procedures

In accordance with the law in force, the client agrees to subscribe to the Policies and procedures, listed in the *Prefecture*, available at the reception desk, it will be given on demand.

Article 4 - Liability

The establishment is not liable for any damages on the holiday-maker's equipment. Holiday-makers must have subscribed civil liability insurance for their equipment (FFCC, ANWB, ADAC, etc.).

Article 5 - Applicable Law

According to Article R. 631-3 of the Consumer Code the consumer can seize, either one of the jurisdictions territorially competent under the Code of Civil Procedure, or the jurisdiction of the place where he remained at the time of the conclusion of the contract or the occurrence of the harmful event.

Article 6 - Mediation of consumption

In accordance with Article L. 612-1 of the Consumer Code, you can use a consumer mediator free of charge in order to resolve an amicable dispute between him and the land operator, in the service of the consumer. CM2C mediation of which we report:

by email : cm2c@cm2c.net,

by mail : CM2C - 14 rue Saint Jean 75017 Paris